

INTERNAL REGULATIONS

I. – GENERAL CONDITIONS

1. Conditions of Admission and Stay

To be admitted to enter, settle, or stay on a campsite, one must have been authorized by the manager or their representative. The latter is obliged to ensure the good conduct and order of the campsite as well as compliance with the internal regulations. Staying at the campsite implies acceptance of the provisions of these regulations and the commitment to comply with them. No one can establish a domicile there.

2. Police Formalities

Minors not accompanied by their parents will not be admitted to the campsite.

In accordance with Article R. 611-35 of the Code of Entry and Residence of Foreigners and the Right of Asylum, the manager is required to have a police individual form filled out and signed by the foreign national client upon arrival. It must include:

- 1° Name and first names;
- 2° Date and place of birth;
- 3° Nationality;
- 4° Usual residence.

Children under 15 years of age can be included on one of the parent's forms.

3. Installation

Open according to the hours posted on the reception door. The reception office provides information on campsite services, supply options, sports facilities, tourist attractions in the area, and various useful addresses.

A complaint collection and processing system is available for customers.

4. Display

These internal regulations are displayed at the campsite entrance and at the reception office. It

is provided to each client who requests it. For classified campsites, the classification category with the mention of tourism or leisure and the number of tourism or leisure sites are displayed. Prices for various services are communicated to customers in the conditions set by decree of the minister in charge of consumption and are available at the reception.

5. Departure Procedures

Customers are asked to inform the reception office of their departure the day before. Customers intending to leave before the opening hours of the reception office must inform the reception and refer to the general terms and conditions of sale.

6. Noise and Silence

Total silence is required from 11 PM to 7 AM (from midnight in the leisure area), except for special events organized by Slow Village. Customers are asked to avoid all noise and discussions that could disturb their neighbors. Sound devices must be adjusted accordingly. The closing of doors and trunks should be as discreet as possible. Dogs and other animals must never be left free. They should not be left at the campsite, even locked up, in the absence of their masters, who are legally responsible. The manager ensures the tranquility of his customers by setting times during which silence must be total.

7. Visitors

After having been authorized by the manager or their representative, visitors may be admitted to the campsite under the responsibility of the campers who receive them. The client may receive one or more visitors at the reception. The services and facilities of the campsite are accessible to visitors. However, the use of these facilities may be chargeable according to a rate that must be displayed at the campsite entrance and at the reception office.

Visitor's cars are prohibited inside the campsite.

8. Traffic and Parking of Vehicles

Inside the campsite, vehicles must drive at a limited speed. Traffic is allowed from 7 AM to 10 PM. Only vehicles belonging to campers staying there can circulate in the campsite. Parking is strictly forbidden on pitches usually occupied by accommodations unless a parking space has been provided for this purpose. Parking must not hinder circulation or prevent the installation of new arrivals.

9. Maintenance and Appearance of Facilities

Everyone must refrain from any action that could harm the cleanliness, hygiene, and appearance of the campsite and its facilities, especially sanitary facilities. It is forbidden to dump wastewater on the ground or in the gutters.

Clients must empty wastewater in the facilities provided for this purpose.

Household waste, waste of all kinds, papers, must be deposited in the garbage cans.

Washing is strictly forbidden outside of the basins provided for this purpose.

Hanging laundry should be discreet and not bother neighbors until 10 AM near the accommodations. It should never be done from trees. Plantings and floral decorations must be respected. It is forbidden to drive nails into trees, cut branches, make plantations. It is not permitted to demarcate the location of an installation by personal means, nor to dig the ground. Any repair of damage caused to vegetation, fences, land, or campsite facilities will be charged to its author. The pitch used during the stay must be maintained in the state in which the camper found it upon entering the premises.

10. Security

a) Fire.

Open fires (wood, coal, etc.) are strictly forbidden. Stoves must be kept in good working order and not used in dangerous conditions. In case of fire, notify the management immediately. Fire extinguishers are available if needed. A first aid kit is available at the reception office.

b) Theft.

The management is responsible for items deposited at the office and has a general obligation to supervise the campsite. The camper is responsible for their own installation and must report the presence of any suspicious person to the manager. Clients are invited to take usual precautions for the safeguarding of their equipment.

11. Games

No violent or annoying game can be organized near the facilities. The meeting room cannot be used for boisterous games. Children must always be under the supervision of their parents.

12. Storage of unoccupied Equipment

Equipment not in use cannot be left on the grounds, except with the management's agreement and only in the designated area. This service may be chargeable.

13. Violation of Internal Regulations

In the event that a resident disrupts the stay of other users or does not comply with the provisions of these internal regulations, the manager or their representative may, orally or in writing, if deemed necessary, order the latter to cease the disturbances. In the case of a serious or repeated violation of the internal regulations and after being ordered by the manager to comply, the manager may terminate the contract. In the event of a criminal offense, the manager may call the police forces.

14. Video Surveillance

The establishment has surveillance cameras in accordance with ministerial order no. 2011-86 and the Internal Security Code (art. L223-1 to L223-9 and L251-1 to L255-1) & (art. R251-1 to R253-4). For any information regarding the right to access images, contact the host at 05 45 91 13 65.