## RÈGLEMENT INTÉRIEUR

# 1. Admission and Stay Conditions

To be admitted to enter, settle, or stay on a camping site, one must have been authorized by the manager or their representative. The latter is obliged to ensure the proper conduct and order of the camping site as well as the compliance with the rules set out in this internal regulation. Staying at the camping site implies acceptance of the provisions of these regulations and the commitment to comply with them. No one may establish residence there.

#### 2. Police Formalities

Minors unaccompanied by their parents will not be admitted to the campsite. In accordance with Article R. 611-35 of the Code of Entry and Residence of Foreigners and the Right of Asylum, the manager is required to have a foreign national client fill out and sign an individual police record upon arrival. It must include: 1° Name and first names; 2° Date and place of birth; 3° Nationality; 4° Usual residence. Children under the age of 15 may be included on one of the parent's records.

#### 3. Installation

Outdoor accommodations and related equipment must be installed at the location indicated in accordance with the directions given by the manager or their representative.

## 4. Reception Office

Open according to the hours posted on the reception door. The reception office provides information about the services of the campsite, details on supply options, sports facilities,

tourist attractions in the area, and various useful addresses. A system for collecting and processing complaints is available to customers.

## 5. Display

This internal regulation is displayed at the entrance of the campsite and at the reception office. It is provided to each customer upon request. For classified campsites, the classification category with the mention of tourism or leisure and the number of tourism or leisure pitches are displayed. The prices of the various services are communicated to customers under conditions set by the decree of the minister in charge of consumer affairs and can be consulted at the reception.

## 6. Departure Procedures

Clients are asked to inform the reception office of their departure the day before it is scheduled. Clients intending to leave before the opening hours of the reception office must inform the reception and refer to the general terms of sale.

#### 7. Noise and Silence

Total silence must be maintained from 11 PM to 7 AM (from midnight in the leisure area), except for special events organized by Slow Village. Clients are asked to avoid any noise and discussions that could disturb their neighbors. Sound devices must be adjusted accordingly. The closing of doors and trunks should be as discreet as possible. Dogs and other animals must never be left at liberty. They must not be left at the campsite, even locked up, in the absence of their masters, who are civilly responsible for them. The manager ensures the tranquility of his clients by setting times during which silence must be total.

#### 8. Visitors

After being authorized by the manager or their representative, visitors may be admitted to the campsite under the responsibility of the campers who receive them. The client may receive one or more visitors at the reception. The services and facilities of the campsites are accessible to visitors. However, the use of these facilities may be chargeable according to a tariff that must be displayed at the entrance of the campsite and at the reception office. Visitor vehicles are prohibited within the campsite.

## 9. Vehicle Traffic and Parking

Within the campsite, vehicles must drive at a limited speed. Traffic is allowed from 7 AM to 10 PM. Only vehicles belonging to campers staying at the site are allowed to move within the campsite. Parking is strictly prohibited on the spaces usually occupied by accommodations unless a parking spot has been provided for this purpose. Parking must not hinder traffic or prevent the installation of new arrivals.

# 10. Maintenance and Appearance of Installations

Everyone is required to refrain from any action that could harm the cleanliness, hygiene, and appearance of the campsite and its facilities, including sanitary facilities. It is forbidden to dispose of wastewater on the ground or in gutters. Clients must empty wastewater at the facilities provided for this purpose. Household waste, waste of all kinds, papers, must be disposed of in trash bins. Washing is strictly prohibited outside of the designated basins. Linen should be hung up until 10 AM near the accommodations, provided it is discreet and does not disturb neighbors. It should never be hung from trees. Plantings and floral decorations must be respected. It is forbidden to drive nails into trees, cut branches, or plant. It is not permitted to mark off an installation

site with personal means or to dig the ground. Any damage to vegetation, fences, grounds, or facilities of the campsite will be charged to the person responsible. The site used during the stay must be maintained in the state in which the camper found it upon entering.

## 11. Safety

a) Fire. Open fires (wood, charcoal, etc.) are strictly prohibited. Stoves must be kept in good working order and not used under dangerous conditions. In case of fire, immediately notify the management. Fire extinguishers are available for use if necessary. A first aid kit is available at the reception office.

## b) Theft.

The management is responsible for items deposited at the office and has a general obligation to supervise the campsite. The camper is responsible for their own installation and must report to the manager any suspicious person. Guests are advised to take usual precautions to safeguard their equipment.

#### 12. Games

No violent or annoying games may be organized near the facilities. The meeting room cannot be used for rowdy games. Children must always be under the supervision of their parents.

## 13. Dead Garage

Equipment not in use cannot be left on the grounds except with the agreement of the management and only at the designated location. This service may be chargeable.

## 14. Violation of Internal Regulations

If a resident disturbs the stay of other users or does not comply with the provisions of these internal regulations, the manager or their representative may, orally or in writing, if deemed necessary, order the latter to stop the disturbances. In the event of a serious or repeated infringement of the internal regulations and after being ordered by the manager to comply, the latter may terminate the contract. In case of a criminal offense, the manager may call the police.

## 15. Video Surveillance

The establishment has surveillance cameras in accordance with Ministerial Order No. 2011-86 and the Internal Security Code (art. L223-1 to L223-9 and L251-1 to L255-1) & (art. R251-1 to R253-4). For any information regarding the right to access the images, please contact the host at 05 45 91 13 65.