

INTERNAL REGULATIONS

1. Admission and Stay Conditions

To be admitted to enter, settle, or stay at Slow Village Ile de Ré, authorization by the manager or their representative is required. The latter is obliged to ensure the proper order and conduct within the village, as well as compliance with these regulations. Staying in the holiday village implies acceptance of these regulations and the commitment to comply with them. No one may establish residence here.

2. Police Formalities

Unaccompanied minors will not be admitted to the site. In accordance with Article R. 611-35 of the Code of Entry and Residence of Foreigners and Asylum Law, the manager is required to have a foreign national client complete and sign an individual police form upon arrival.

It must include:

1. Name and first names;
2. Date and place of birth;
3. Nationality;
4. Usual residence.

Children under 15 years old may be included on a parent's form.

3. Installation

Accommodation and related equipment must be installed at the location indicated according to the manager's or their representative's instructions. The installation of tents or any other structures next to the reserved accommodation is strictly prohibited. Each site must be kept in a constant state of perfect cleanliness; waste removal is the user's responsibility. Any damage caused will be charged to the perpetrator.

4. Reception

Office Open during the hours posted on the reception door. The office provides information about village services, supply options, sports facilities, local tourist attractions, and various useful addresses. A system for collecting and processing complaints is available to customers.

5. Notice

These regulations are posted at the village entrance and reception office. A copy is provided to any client upon request. For classified holiday village sites, the classification category with the mention of tourism or leisure and the number of tourism or leisure sites are displayed. Prices for various services are communicated to clients under conditions set by the Minister of Consumer Affairs and are available at the reception.

6. Departure Procedures

Clients are invited to make an appointment at the reception office. Clients intending to leave before the reception opens must inform the reception and refer to the general terms of sale.

7. Noise and Quiet

Complete silence is required from 11 PM to 7 AM (from midnight in the leisure area), except for special events organized by Slow Village. Sound devices must be adjusted accordingly. Door and trunk closings should be as discreet as possible. The manager ensures the tranquility of clients by setting times during which complete silence is required.

8. Visitors

After being authorized by the manager or their representative, visitors may be admitted to the holiday village under the responsibility of the clients receiving them. The client may receive one or more visitors at the reception. Camping ground services and facilities are accessible to accompanying visitors. However, the use of these facilities may be chargeable according to a rate that must be displayed at the site entrance and reception office.

9. Vehicle Traffic and Parking

Slow Village Ile de Ré is an entirely pedestrian village. The movement of motorized two or four-wheeled vehicles on the site is strictly prohibited. Exceptional authorization may be granted in exceptional circumstances.

10. Maintenance and Appearance of Facilities

Everyone must refrain from any action that could harm the cleanliness, hygiene, and appearance of the holiday village and its facilities, especially sanitary ones. It is forbidden to throw wastewater on the ground or into gutters. Clients must empty wastewater in the facilities provided for this purpose. Household garbage, waste of all kinds, and papers must be deposited in the trash bins. Washing is strictly prohibited outside of the designated basins. Plantings and floral decorations must be respected. It is forbidden to hammer nails into trees, cut branches, or make plantings. It is not permitted to delineate a site with personal means, nor to dig the ground. Any repair of damage caused to vegetation, fences, grounds, or facilities will be charged to the perpetrator. The site used during the stay must be maintained in the state in which the client found it upon arrival.

11. Safety

a) Fire. Open fires (wood, coal, etc.) are strictly forbidden. In case of fire, immediately notify management. Fire extinguishers are available for necessary use. A first aid kit is located at the reception office.

b) Theft. The management is responsible for items deposited at the office and has a general duty to supervise the holiday village. The client is responsible for their own installation and must report any suspicious persons to the manager. Clients are advised to take usual precautions to safeguard their equipment.

12. Games

No violent or disturbing games may be organized near the facilities. Meeting rooms cannot be used for vigorous games. Children must always be supervised by their parents. Playgrounds and sports fields are closed from 10 PM to 9 AM. For safety reasons, leather balls are prohibited.

13. Violation of Internal Regulations

If a client disrupts other users' stay or does not respect these regulations, the manager or their representative may, if necessary, orally or in writing, order the client to stop the disturbances. In the case of serious or repeated violation of the regulations and after a warning from the manager to comply, the manager may terminate the contract. In the case of a criminal offense, the manager may call law enforcement.

14. Animals

Dogs and animals must not be left free or even locked in their accommodation in the absence of their masters, who are civilly responsible for them. Their behavior must not disturb the tranquility, safety, and cleanliness of the village. Their waste must be picked up by their owner. They must be kept on a leash at all times, are prohibited in food stores and buildings. The client must provide proof of insurance and up-to-date vaccination for the animal; the dog must be tattooed. Category 1 "attack dogs" and category 2 "guard and defense dogs" are prohibited. In all cases, only one dog or other animal is allowed per rental. Any deviation must be formally stipulated by management. The village has a mini-farm; rules of conduct are posted on the enclosure door. Management reserves the right to expel a client who demonstrates incivility. Animals are the property of Slow Village, and a client who enters the enclosure without the permission of a staff member may be expelled from the village.

15. Video Surveillance

The establishment is equipped with surveillance cameras in accordance with Ministerial Order No. 2011-86 and the Internal Security Code (art. L223-1 to L223-9 and L251-1 to L255-1) & (art. R251-1 to R253-4). For information on the right to access images, contact the host at 05 45 91 13 65.